

Peglerae ER24 to be used after-hours for life-threatening medical emergencies only!



It has come to our **attention**, that in some instances, our members use the Peglerae Emergency Room (ER24) in Rustenburg for **non-life-threatening emergencies** during **normal** working hours.

We want to **remind** you that if you need medical assistance during **normal** working hours, you should go to the **Platinum Health Medical Centre (PHMC)** in Rustenburg where we have an **Emergency Room**. This includes the management of **emergencies** such as the **suturing of wounds, dressings, consultations, medication and intravenous (IV) treatment, X-rays, sonar, electrocardiograms (ECG's) and blood tests.**

PHMC is **situated** on the corner of Beyers Naude Drive and Heystek Street in Rustenburg.

The PHMC **contact number** is **014 590 1700** or **080 000 6942**.

The **normal** working hours for PHMC is as follows:

Mondays to Fridays 08:00 – 18:00

Saturdays 08:00 – 14:00

Sundays 08:00 – 12:00

You may **only** use **Peglerae ER24 after-hours** if you have a **life-threatening medical emergency!**

If you have a **life-threatening medical emergency after-hours, in-or-outside of Rustenburg** and you require assistance, you can **call** our **Case Management Team** on the emergency after-hours number **082 800 8727** or for **ambulance emergencies call Europ Assistance** on **0861 746 548**.