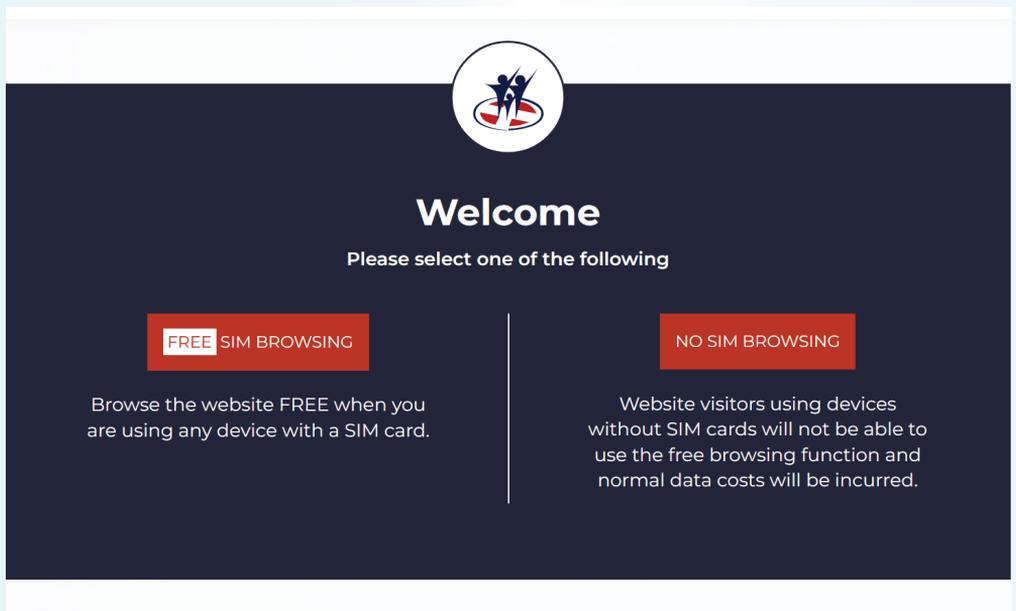


# Find a DSP on our **ENHANCED DSP SEARCH TOOL**

Platinum Health's (PH) website offers a designated service provider (DSP) **SEARCH TOOL** to assist you with finding DSPs at your chosen location.

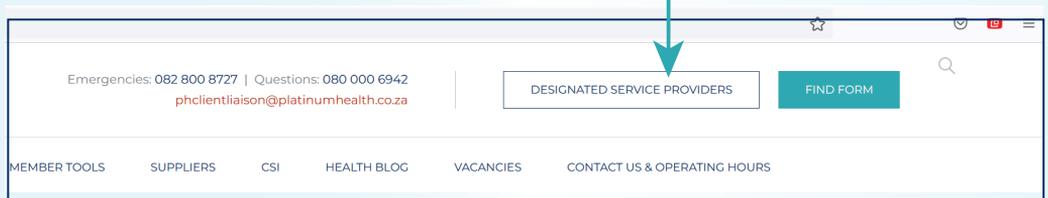


The screenshot shows the Platinum Health website homepage. At the top center is the Platinum Health logo, which consists of a white circle containing a stylized figure of two people in blue and red, with a red swoosh underneath. Below the logo, the word "Welcome" is written in a large, white, sans-serif font. Underneath "Welcome" is the text "Please select one of the following" in a smaller white font. There are two columns of content. The left column features a red rectangular button with the text "FREE SIM BROWSING" in white. Below this button, the text reads: "Browse the website FREE when you are using any device with a SIM card." The right column features a red rectangular button with the text "NO SIM BROWSING" in white. Below this button, the text reads: "Website visitors using devices without SIM cards will not be able to use the free browsing function and normal data costs will be incurred."

## STEP-BY-STEP GUIDE ON HOW TO FIND A DSP:

### STEP 1

When you land on the Homepage, click on the **“DESIGNATED SERVICE PROVIDERS”** button



The screenshot shows the Platinum Health website homepage. At the top, there is a navigation bar with the text "Emergencies: 082 800 8727 | Questions: 080 000 6942" and "phclientliaison@platinumhealth.co.za". Below this, there is a large red button labeled "DESIGNATED SERVICE PROVIDERS" and a smaller red button labeled "FIND FORM". A red arrow points to the "DESIGNATED SERVICE PROVIDERS" button. At the bottom of the page, there is a footer with the text "MEMBER TOOLS", "SUPPLIERS", "CSI", "HEALTH BLOG", "VACANCIES", and "CONTACT US & OPERATING HOURS".

## STEP 2

Choose a **Field of Service** e.g., General Practitioners (GPs)

Select a field of service

Platinum Health Facilities

**SEARCH** CHANGE LOCATION

- The DSP search tool will automatically use your current location to find a DSP.
- You have the option to change the location where you require a DSP.

Click on the **SEARCH** button

## STEP 3

- The DSP search tool will show the pin locations of all the GPs within 50km of your chosen location.
- Top Results of the GPs will appear on the left-hand side of the screen.
- You can save the results in PDF format, download it and/or print it.

Top Results Save PDF

CHANGE LOCATION  
FIELD OF PRACTICE

**Dr L Nel**  
General practitioner

Telephone: 012 244 0764  
Physical Address: Shop 24 Island Mall, Island Medical Centre, R512 Broedersboom, Broedersboom

VIEW IN GOOGLE MAPS

### Follow Steps 1 – 3 to find the following DSPs on the search tool:

- Hospitals
- General Practitioners
- Pharmacies
- Dentists
- Optometrists
- Pathologists
- Platinum Health Facilities



### Important notes on DSP GPs/Dentists:

- If your search reflects there is no DSP GP/Dentist in the location you indicated, you may utilise any GP/Dentist and Platinum Health will pay 100% of the Scheme Tariff or within your benefit.
- Remember the R80 levy (normal hours) and R85 levy (after-hours) per patient visit will apply for visiting a GP.
- If in doubt, please contact Client Liaison or Case Management on 014 590 1700 or 080 000 6942. For after-hour emergencies call 082 800 8727