

FRAUD, WASTE AND ABUSE (FWA)



Dear Platinum Health Member

Did you know that healthcare fraud is one of the fastest growing crimes in South Africa today. Healthcare fraud eats up huge amounts of money from the South African economy each year. One expert has estimated that this amount is approximately R930 million per year.

To help us prevent fraud, waste and abuse, we have appointed Qhubeka Forensic Services to assist us with the detection and management of fraud, waste and abuse (FWA).



What kind of action is defined as fraud, waste and abuse?

- Allowing your healthcare provider to charge for services they did not provide.
- Lending your medical scheme card to unregistered dependants, i.e. friends and family members.
- Providing your medical scheme or policy details to a healthcare provider, so that they can submit false claims to obtain a percentage of cash from the healthcare provider when payment takes place of the false claims by the medical scheme or insurer.
- Buying non-medical goods with your medical scheme card from doctors and pharmacies.
- Being admitted to hospital for a non-existent illness to benefit from the cash payment from your insurer.

Qhubeka Forensic Services may contact you from time-to-time to confirm the date, services and treatment, you received.

How will I know Qhubeka Forensic Services is contacting me?

Qhubeka Forensic Services will contact you from their office number 011 387 6514 or by e-mail from qforensics.co.za

If you have any further questions, please contact us at phclientliaison@platinumhealth.co.za

Regards

Platinum Health Medical Scheme

Source: www.medicalschemes.com/files/CMS%20News/CMSNews1of2018.pdf

