

Client Liaison Officer at your service at **BARPLATS / EASTPLATS**



**PLATINUM
HEALTH**

Platinum Health Client Liaison Officer, George Diale is available to assist PH members at Barplats/Eastplats with any Medical Scheme related queries such as:

- Member queries and complaints;
- Obtaining authorisations for specialist referrals;
- Obtaining authorisation for hospitalisation;
- Assistance in arranging chronic medication;
- Designated Service Providers (DSP's);
- Platinum Health facilities;
- Membership, membership cards and certificates;
- Claims and refunds;
- Tax certificates;
- Scheme procedures;
- Scheme benefits;
- Any service-related enquiries.



George Diale
Client Liaison Officer

Members are welcome to visit George on the following day, venue and times below:

1 st Wednesday of the month	Crocodile River Mine	11:30 - 15:00
3 rd Wednesday of the month	Crocodile River Mine	11:30 - 15:00

Members can contact George on 083 791 1345
or by email: George.Diale@platinumhealth.co.za

Members can also contact the Platinum Health Call Centre:

Telephone: 014 590 1700 or 080 000 6942 or
Email: phclientliaison@platinumhealth.co.za

** This schedule is subject to any other Platinum Health Client Liaison Meetings or Projects.*

