

# Client Liaison Officer at your service at **NORTHAM ELAND MINE**



**PLATINUM  
HEALTH**

Platinum Health Client Liaison Officer, George Diale is available to assist PH members at Northam Eland Platinum Mine with any Medical Scheme related queries such as:

- Member queries and complaints;
- Obtaining authorisations for specialist referrals;
- Obtaining authorisation for hospitalisation;
- Assistance in arranging chronic medication;
- Designated Service Providers (DSP's);
- Platinum Health facilities;
- Membership, membership cards and certificates;
- Claims and refunds;
- Tax certificates;
- Scheme procedures;
- Scheme benefits;
- Any service-related enquiries.



**George Diale**  
Client Liaison Officer

Members are welcome to visit George on the following days, venues and times below:

Tuesdays	Induction / Training Centre	09:00 – 12:00
	Marula Shaft - Boardroom	12:30 – 15:00
Thursdays	Concentrator Plant – Boardroom 2	09:00 – 12:00
	Kukama / Management Block	12:30 – 15:00

Members can contact George on 083 791 1345  
or by email: [George.Diale@platinumhealth.co.za](mailto:George.Diale@platinumhealth.co.za)

Members can also contact the Platinum Health Call Centre:  
Telephone: 014 590 1700 or 080 000 6942 or  
Email: [phclientliaison@platinumhealth.co.za](mailto:phclientliaison@platinumhealth.co.za)

*\* This schedule is subject to any other Platinum Health Client Liaison Meetings or Projects.*

