

Client Liaison Officer at your service at AAP Rustenburg Process Division



PLATINUM
HEALTH

Platinum Health (PH) Client Liaison Officer, George Diale is available to assist PH members at Anglo American Platinum (AAP) Process Division Operations in Rustenburg with any Medical Scheme related queries such as:

- Member queries and complaints;
- Obtaining authorisations for specialist referrals;
- Obtaining authorisation for hospitalisation;
- Assistance in arranging chronic medication;
- Designated Service Providers (DSP's);
- Platinum Health facilities;
- Membership, membership cards and certificates;
- Claims and refunds;
- Tax certificates;
- Scheme procedures;
- Scheme benefits;
- Any service-related enquiries.



George Diale
Client Liaison Officer

Members are welcome to visit George on the following days, venues and times below:

Mondays	RBMR (Rustenburg Base Metals Refinery)	09:30 - 12:00
	PMR (Precious Metals Refinery)	13:30 - 15:00
Fridays	ACP (Anglo Converter Plant)	08:30 - 11:00
	Waterval Smelters	11:30 - 14:00

Members can contact George on 083 791 1345
or by email: George.Diale@platinumhealth.co.za

Members can also contact the Platinum Health Call Centre:

Telephone: 014 590 1700 or 080 000 6942 or
Email: phclientliaison@platinumhealth.co.za



** This schedule is subject to any other Platinum Health Client Liaison Meetings or Projects.*