

Client Liaison officer at your service at **AMANDELBULT COMPLEX**



**PLATINUM
HEALTH**

Platinum Health Client Liaison Officer, Joyce Raborife is available to assist PH members at Amandelbult Tumela with any Medical Scheme related queries such as:

- Member queries and complaints;
- Obtaining authorisations for specialist referrals;
- Obtaining authorisation for hospitalisation;
- Assistance in arranging chronic medication;
- Designated Service Providers (DSP's);
- Platinum Health facilities;
- Membership, membership cards and certificates;
- Claims and refunds;
- Tax certificates;
- Scheme procedures;
- Scheme benefits;
- Any service-related enquiries.



**Joyce Raborife
Client Liaison Officer**

Members are welcome to visit Joyce at Amandelbult Tumela on the following days, venues and times as indicated below:

Mondays	Tumela Hospital	09:00 – 16:00
Tuesdays	Tumela Hospital	07:30 – 16:00
Wednesdays	Tumela Hospital	07:30 – 16:00
Thursdays	Tumela Hospital	07:30 – 16:00
Fridays	Tumela Hospital	07:30 – 10:30
	15 East Shaft	11:00 – 14:30

Members can contact Joyce on 060 457 0273
or by email: Joyce.Raborife@platinumhealth.co.za

Members can also contact the Platinum Health Call Centre:
Telephone: 014 590 1700 or 080 000 6942 or
Email: phclientliaison@platinumhealth.co.za



** This schedule is subject to any other Platinum Health Client Liaison Meetings or Projects.*