Key telephone lines are up and running again!



Please note that the telephone numbers (014 590 1700 and 080 000 6942) are up and running again!

You can call these numbers to contact:

The Client and Supplier Liaison Call Centre who can assist you with tax certificates, membership certificates or any queries you may have about your membership.

Case Management who can assist you with obtaining authorisation for specialist visits, hospitalisation, specialised dentistry or radiology and managed care programmes.

Platinum Health Medical Centre in Rustenburg

- For bookings with GPs, Dentists, Optometrists, Physiotherapists or Psychologists.
- Platinum Pharmacy for acute and chronic medication

Please use only these numbers (014 590 1700 or 080 000 6942).

Please refrain from using the interim numbers we supplied to you earlier as it was a temporary solution while the problem was being attended to.