

Client Liaison Officer at your service at **NORTHAM ZONDEREINDE**



**PLATINUM
HEALTH**

Platinum Health Client Liaison Officer, Olgar Lethoko is available to assist PH members at Northam Zondereinde with any Medical Scheme related queries such as:

- Member queries and complaints;
- Obtaining authorisations for specialist referrals;
- Obtaining authorisation for hospitalisation;
- Assistance in arranging chronic medication;
- Designated Service Providers (DSP's);
- Platinum Health facilities;
- Membership, membership cards and certificates;
- Claims and refunds;
- Tax certificates;
- Scheme procedures;
- Scheme benefits;
- Any service-related enquiries.



**Olgar Lethoko
Client Liaison Officer**

Members are welcome to visit Olgar on the following days, venues and times as indicated below:

Mondays	Northam Medical Station	09:00 – 16:00
Tuesdays	Northam Medical Station	09:00 – 16:00
Wednesdays	Northam Medical Station	09:00 – 16:00
Thursdays	Northam Medical Station	09:00 – 16:00
Fridays	Northam Town Clinic	07:30 – 15:30

Members can contact Olgar on 083 719 1040
Speed dial for Northam Mine 6774
or by email: Olga.Lethoko@norplats.co.za OR Olga.Lethoko@platinumhealth.co.za

Members can also contact the Platinum Health Call Centre:
Telephone: 014 590 1700 or 080 000 6942 or
Email: phclientliaison@platinumhealth.co.za

** This schedule is subject to any other Platinum Health Client Liaison Meetings or Projects.*

