

# Elective procedures not recommended

*because we care*



PLATINUM  
HEALTH

**Due to the alarming increase in new COVID-19 positive cases, elective surgery has been temporarily suspended.**

Surgical patients are more susceptible to infections and therefore it is advisable to limit patients to coronavirus exposure by holding off on elective procedures. Elective procedures are not life-threatening and can be scheduled in advance.

Platinum Health strongly advises members against undergoing any elective procedures due to the risk they may be exposed to. All emergency surgery will be authorised within the benefits of members and semi urgent cases will be managed on a case-by-case basis.

Platinum Health bases its decision on the National Institute of Communicable Diseases (NICD) guidelines, which states that under the current pandemic all non-urgent healthcare is not recommended.

In order to obtain authorisation, doctors are obliged to submit a motivational letter to Case Management verifying whether the procedure is seen as elective or semi-elective surgery:

Email: [HospitalConfirmations@platinumhealth.co.za](mailto:HospitalConfirmations@platinumhealth.co.za) or  
[plathealth@platinumhealth.co.za](mailto:plathealth@platinumhealth.co.za)

*Members who need more clarity or guidance on this matter are welcome to contact Case Management on 014 590 1700*

