

Nonstop top-class service

sets Platinum Health apart from any other medical scheme in South Africa



PLATINUM
HEALTH

Despite COVID-19 being a key driver this year, Platinum Health has remained focused on providing the best possible care to members.

- We've kept all our medical facilities open during the lockdown period thus remaining front runners in the provision of health services to our members.
- Contrary to other medical schemes, our Call Centres have remained fully functional to assist members throughout the pandemic.
- We've ensured our members on chronic medication receive their medication.
- We've been engaging with our stakeholders on an ongoing basis.
- We've been involved in establishing field hospitals at some of our stakeholders, proposing location points of quarantine facilities.

We are proud that within Platinum Health service delivery has continued. This is something Platinum Health stands for and we believe we are leaders in this field!

