REMEMBER
to register your newborn with Platinum Health within 30 days from date of birth

PLATINUM HEALTH

Having a newborn baby is exciting and although it may feel as if your world is turned upside down, there is one very important thing you need to do once your baby is born.

Register your baby within 30 days from date of birth with Platinum Health, so that your baby can enjoy the benefits he/she deserves.

Where to register your newborn:

You can register your newborn at any of the following places:

- Employee Services Walk-in Centre at your workplace; OR
- Employee Benefits (EB) office at your workplace; OR
- Human Resources (HR) office at your workplace; OR
- Client Liaison Office in your area

Please take the following documents with to register your baby:

- Principal member's identification document.
- Your baby's registered birth certificate,
  (A Hospital Confirmation/Notification document can temporarily be submitted, however; this document is only valid for 30 days. Therefore; you need to submit a copy of the registered birth certificate to the scheme, as soon as your baby is registered with the Department of Health.)
- If your baby's surname differs from the principal member's surname, you also need to submit an affidavit stating the reason.
- The principal member has to complete and sign a Platinum Health Membership Application form. You can download the Membership Application form from the Platinum Health website (www.platinumhealth.co.za) or it will be given to you when you visit any of the places mentioned above.

For more information or assistance, kindly contact the Client Liaison Call Centre on 014 590 1700 or 080 000 6942 or phclientliaison@platinumhealth.co.za

By registering your newborn with Platinum Health, you will have peace of mind that your baby will receive appropriate medical care if needed.