

Client Liaison Officer at your service at **BOOYSENDAL**



**PLATINUM
HEALTH**

Platinum Health Client Liaison Officer, Rose Makuwa is available to assist PH members at BooySENDAL with any Medical Scheme related queries such as:

- Member queries and complaints;
- Obtaining authorisations for specialist referrals;
- Obtaining authorisation for hospitalisation;
- Assistance in arranging chronic medication;
- Designated Service Providers (DSP's);
- Platinum Health facilities;
- Membership, membership cards and certificates;
- Claims and refunds;
- Tax certificates;
- Scheme procedures;
- Scheme benefits;
- Any service-related enquiries.



**Rose Makuwa
Client Liaison Officer**

Members are welcome to visit Rose at BooySENDAL on the following days, venues and times as indicated below:

Wednesdays	North Shaft	09:30 – 12:00
	UG2 North Plant	13:00 – 14:30
Thursdays	Central	09:30 – 12:00
	South Plant (Everest)	13:00 – 14:30
Fridays	North Plant	09:30 – 11:30

Members can contact Rose on 083 787 8833
or by email: Rose.Makuwa@platinumhealth.co.za

Members can also contact the Platinum Health Call Centre:

Telephone: 014 590 1700 or 080 000 6942 or
Email: phclientliaison@platinumhealth.co.za

** This schedule is subject to any other Platinum Health Client Liaison Meetings or Projects.*

