

Client Liaison Officer at your service at **MODIKWA**



**PLATINUM
HEALTH**

Platinum Health (PH) Client Liaison Officer, Rose Makuwa is available to assist PH members at Modikwa with any Medical Scheme related queries such as:

- Member queries and complaints;
- Obtaining authorisations for specialist referrals;
- Obtaining authorisation for hospitalisation;
- Assistance in arranging chronic medication;
- Designated Service Providers (DSP's);
- Platinum Health facilities;
- Membership, membership cards and certificates;
- Claims and refunds;
- Tax certificates;
- Scheme procedures;
- Scheme benefits;
- Any service-related enquiries.



Rose Makuwa
Client Liaison Officer

Members are welcome to visit Rose on the following days, venues and times below:

Mondays	North	10:00 – 13:00
	Plant	13:15 - 15:00
Tuesdays	South 1	08:30 – 11:30
	Merensky	11:45 – 12:30
	South 2	13:00 – 15:00
Friday	Central	13:00 – 14:00

Members can contact Rose on 083 787 8833 or by email:
Rose.Makuwa@platinumhealth.co.za

Members can also contact the Platinum Health Call Centre:
Telephone: 014 590 1700 or 080 000 6942 or
Email: phclientliaison@platinumhealth.co.za

** This schedule is subject to any other Platinum Health Client Liaison Meetings or Projects.*

