

# Client Liaison Officer at your service at Polokwane Smelters



**PLATINUM  
HEALTH**

Platinum Health Client Liaison Officer, Sabina Lekganyane is available to assist PH members at Polokwane Smelters with any Medical Scheme related queries such as:

- Member queries and complaints;
- Obtaining authorisations for specialist referrals;
- Obtaining authorisation for hospitalisation;
- Assistance in arranging chronic medication;
- Designated Service Providers (DSP's);
- Platinum Health facilities;
- Membership, membership cards and certificates;
- Claims and refunds;
- Tax certificates;
- Scheme procedures;
- Scheme benefits;
- Any service-related enquiries.



**Sabina Lekganyane  
Client Liaison Officer**

Members are welcome to visit Sabina on the following days, venues and times as indicated below:

Wednesday

Main Office

10:00 – 14:30

Members can contact Sabina on 060 571 0870 or by email:  
[Sabina.Lekganyane@platinumhealth.co.za](mailto:Sabina.Lekganyane@platinumhealth.co.za)

Members can also contact the Platinum Health Call Centre:  
Telephone: 014 590 1700 or 080 000 6942 or  
Email: [phclientliaison@platinumhealth.co.za](mailto:phclientliaison@platinumhealth.co.za)

*\* This schedule is subject to any other Platinum Health Client Liaison Meetings or Projects.*

