



South African Post Office Request for members to update contact details

Dear Platinum Health member

The South African Post Office was placed under provisional liquidation on 13th of April 2023. Platinum Health (PH) has consequently been forced to stop all postal services. We, therefore, request that you update your cell phone number and email address with the Scheme, to ensure that you receive scheme information via your cell phone or email.

To update your contact details, please complete the relevant form and forward it to Client Liaison at phclientliaison@platinumhealth.co.za. **Click here** to access the form.

Should you require any further information, you are welcome to contact the Client Liaison Call Centre on 014 590 1700 or 080 000 6942 (choose option 1). The Client Liaison Call Centre is operational Monday to Friday between 07:30 and 16:00, excluding Public Holidays.

Alternatively, talk to a Client Liaison Officer allocated to your workplace. To view which Client Liaison Officer is available in your area **click here**.