

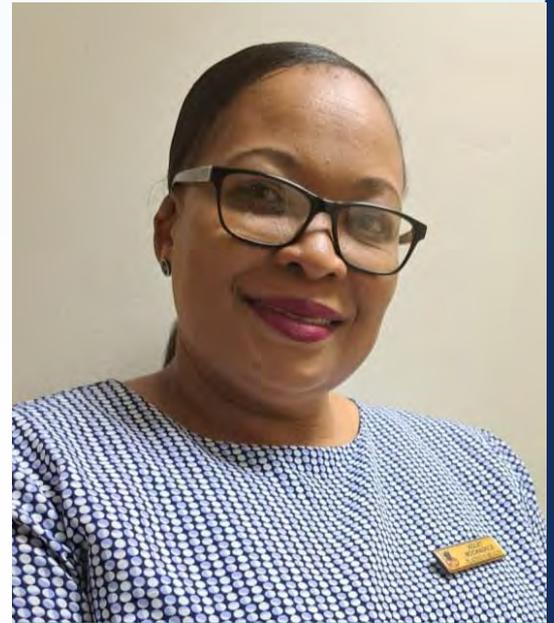
Client Liaison Officer at your service at Impala Bafokeng



PLATINUM
HEALTH

Platinum Health (PH) Client Liaison Officer, Violet Mocwagole is available to assist Impala Bafokeng PH members at with any Medical Scheme related queries such as:

- Member queries and complaints;
- Obtaining authorisations for specialist referrals;
- Obtaining authorisation for hospitalisation;
- Assistance in arranging chronic medication;
- Designated Service Providers (DSP's);
- Platinum Health facilities;
- Membership, membership cards and certificates;
- Claims and refunds;
- Tax certificates;
- Scheme procedures;
- Scheme benefits;
- Any service-related enquiries.



Violet Mocwagole
Client Liaison Officer

Members are welcome to visit Violet on the following days, venues and times below:

Tuesdays	BRPM Clinic	08:00 – 11:00
	South – Safety Hall	11:30 – 15:00
Wednesdays	BRPM Clinic	08:00 – 11:00
	North – Safety Hall	11:30 – 15:00
Thursdays	BRPM Clinic	08:00 – 10:30
	Styldrift	11:30 – 14:30
Fridays	Concentrator Plant	09:00 – 11:00
	Maseve	11:30 – 13:00

Members can contact Violet on 083 842 0195
or by email: Violet.Mocwagole@platinumhealth.co.za
VioletM02@Bafokengplatinum.co.za

Members can also contact the Platinum Health Call Centre:
Telephone: 014-590 1700 or 080 000 6942 or
Email: phclientliaison@platinumhealth.co.za

** This schedule is subject to any other Platinum Health Client Liaison Meetings or Projects.*

